

# MEMPHIS-SHELBY COUNTY SCHOOLS

106 South Hollywood Street • PROCUREMENT SERVICES, ROOM C-126 • Memphis, Tennessee 38112

## MSCS RFP for Learning Management System

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Completed by: Name \_\_\_\_\_ Title \_\_\_\_\_

Name of Company/Entity: \_\_\_\_\_

1. Tell me about your company/entity and your relationship with the vendor?
2. How long have you been a client?
3. Did the vendor provide a Learning Management System for your company/entity?
4. (If applicable) Did the vendor fulfill the services listed in question #3?
5. Were you satisfied with the services the vendor provided based on the response for questions #1 and/or #3?
6. What was the largest/hardest obstacle in the implementation? How did the vendor respond or assist to address this obstacle?
7. On a scale of 0-4, with 4 being the highest, how would you rate the overall product and service provided by this vendor?